Calligo Support Locations

Document Control

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DOCUMENT OWNER & APPROVAL
The VP Cloud Operations is the owner of this document and is responsible for ensuring that this service description is reviewed in line with the review requirements of Calligo's Information Security Management System, Project Management Frameworks as well as the guidance and requirements of the CSSF.
Approved by the Chief Operating Officer, Calligo ("Entity") on 12 January 2022

CHANGE HISTORY RECORD				
VERSION	**DESCRIPTION OF CHANGE**	**AUTHOR**	**APPROVAL**	**DATE OF ISSUE**
1.0	Original Version	Kevin.Rickey@calligo.io	Chief Operating Officer	11/01/2022

Support Locations

This document outlines the locations clients may be supported from. It does not indicate any data storage locations, only that client data and systems may be viewed and accessed from these sites:

LOCATION ITEM	DESCRIPTION	LOCATION
Service Desk	Calligo Service Desk (L1 to L3)	UK, Ireland, Channel Island, Canada, Luxembourg
Operations Centre	Calligo Network Operations Centre	Sri Lanka, Canada
Operations Management	Calligo Operations Management Team	UK, Canada, Sri Lanka